

Corporate Profile

Handheld Labeling Solutions

SATO is a pioneer and leading global provider of integrated Automatic Identification and Data Collection solutions that leverage barcode and RFID technologies.

SATO manufactures innovative, reliable autoidentification systems and offers complete solutions to businesses by integrating hardware, software, consumables and maintenance services. SATO's solutions enable businesses to realize precision, labor and resource savings that help preserve the environment and deliver peace of mind to consumers. All of which contribute to the development of a sustainable world.

Today, SATO continues its tradition of designing and manufacturing high quality printing systems, including its legendary line of hand labeler products that deliver reliable, unparalleled performance.

Maintenance

- Scheduled cleanings are highly recommended to avoid troublesome operation caused by paper dust and adhesive residue
- Clean print head with a soft, dry toothbrush
- Do not use lubricants or detergents to clean your Handheld Labeler
- Do not re-ink used ink roller
- Do not place the tool, label or ink roller in a high humidity environment or above 40°C/104°F

Troubleshooting

Labels are not properly fed

- Squeeze the trigger firmly and completely
- Re-load labels according to the instructions in this guide
- Confirm that you are using genuine SATO labels
- Be sure the tools have been properly maintained
- Check to see if the labels are damp

No print appears on the labels

- Use a new ink roller
- Squeeze the tool handle lever completely to print a label
- Use genuine SATO ink rollers
- Push pointer back firmly to it's original positon

There are dots and dust spots on labels

• Clean the application roller and printhead to remove any stray ink and dust

SOLUTIONS



INSTRUCTION MANUAL

KENDO 22.6 KENDO 22.8 KENDO 26.10 JUDO 22.16 JUDO 26.20 JUDO XL JUDO Food

SATO AMERICA CORPORATE

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Handheld Labeling Solutions

KENDO and JUDO Handheld Labeling Solutions have been specifically designed to meet the unique needs of the food and grocery marketplace.

Lightweight and ergonomic, these handheld tools are intuitive to use, allowing retailers to smoothly manage store operations. High adhesive, tamperproof labels make the compliance, date marking and pricing process seamless and reliable.



Loading Label Rolls



Open the Label Roll Door by pulling it back.



Simultaneously push the slides, on either side of the tool, towards the back, to open the bottom of the tool.



Take the roll of labels and remove one round, eliminating any glue, simplifying the loading process.



Drop the labels down the center of the tool gently feeding the end through until it slides out from the bottom.



After securing the roll of labels onto the spindle and locking the roll into place, close the label roll door.



Pull about 6" of labels out and securely close the tool door.



Insert the label end into the slot marked "label". Gently push the labels into the marked slot.



Pump the tool handle, feeding the labels into the tool until printed labels are dispensed. The tool is now ready to use.

Replacing Ink Roller



Lift the button up at the front of the tool to open the ink roller catch at the side of the labeler.



With the button lifted, tilt the tool to release the ink roller.



Take the fresh ink roller and slide it onto the reel inside the catch.



Gently release the button, allowing the catch door to close.



The tool is now ready to use.

Setting Print Characters



Pull the pointer in or out as required and rotate to select print character.



Push the pointer back to its original position.